



Two IT professionals in a server room. One is pointing at a server rack while the other looks on. They are both wearing light blue shirts and dark ties. The server racks are filled with various hardware components and cables.

What a “Proactive (Data Center) Partner” Is

Stories from our Customers



"I'm very satisfied with how things have been going. They're very responsive. You can get with them after 5 o'clock, and over the weekends. We're a 7-day a week business, 24-hours a day. I would highly recommend any company using Racksquared services."

—Bill Miller, CFO at Contract Sweepers

WORKING WITH CONTRACT SWEEPERS

Racksquared developed a relationship with Contract Sweepers in 1999. In 2001, Contract Sweepers converted to a new ERP system. Shortly after, they had a hard drive crash. Working with a Racksquared expert, their system was up and running within 48 hours. Recently, Contract Sweepers moved to cloud-based storage and adopted the Racksquared disaster recovery plan. We now take care of all their back-up which significantly minimizes technical issues.





“Racksquared is there every step of the way, helping with installs and projects and letting me focus on driving IT solutions for the business rather than worrying about backend infrastructure issues.”

—Shane Hart, Vice President, IT at MXD Group

WORKING WITH MXD GROUP

MXD Group was operating on their own, facing the challenge of needing to stand up all new infrastructure. Rather than investing large capital and labor into managing these aspects, they determined it would be more beneficial to partner with Racksquared. Even though Racksquared is smaller than other data centers they considered, we have the backing of The Wasserstrom Company, one of the largest distributors of foodservice products in North America. Since partnering with Racksquared, MXD Group increased performance through shorter response times, better redundancy, and the peace of mind in knowing their data is always safe, secure, and available.



ABOUT RACKSQUARED

Racksquared started from the many years of success that Wasserstrom Holdings and its subsidiaries had in making technology an essential differentiator for their businesses. Today, we handle the day-to-day enterprise technology operations of several companies in addition to the Wasserstrom Holdings family of companies.

Our Racksquared team knows and understands the required processes, technologies and flexibility that makes a large or fast-growing company's infrastructure successful.

At Racksquared, we are proactive partners with your best interests in mind—our experts take the time to learn and understand your business.

Contact Racksquared today at **614-437-4944** or visit **www.racksquared.com**

